RECREATEX REGISTRATIONS

RECREATEX

ReCreateX (RCX) is the software platform that serves as a complete solution for the computerisation of leisure centres and services. ReCreateX supports an unlimited number of users and can be used on both small and large scale venues. ReCreateX has been designed using the most recent Microsoft technology and is based on an SQL database.

Syx Automations offers ReCreateX as a local client server application or as "software as a service" within a hosted environment. Integration is a key factor: ReCreateX can be linked to dozens of financial, administrative and technical applications.
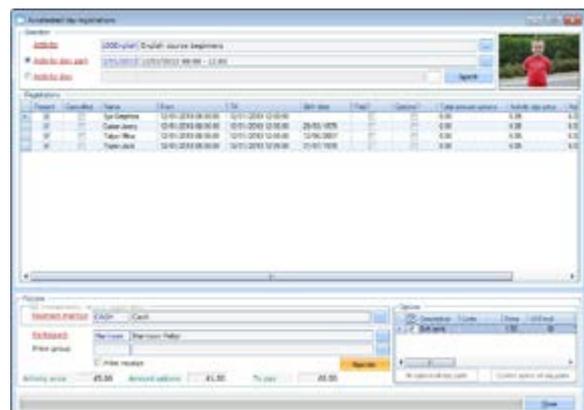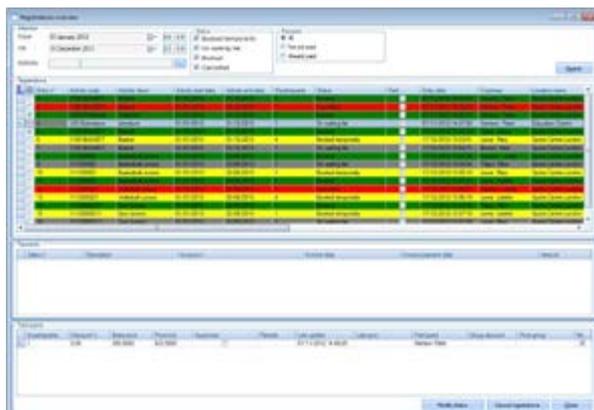
RECREATEX REGISTRATIONS

The Registrations module has been specifically developed to manage registrations for (sport and youth) activities, courses and guided tours in a fast and simple way. This module offers five different registration possibilities. Moreover, it is possible to generate many reports as well as to link the module to your accounting software package.

REGISTRATION PROCEDURE

Participants can register for an activity at the reception desk, by telephone, per e-mail or online. The Registrations module offers five different ways to process your registrations: comprehensive registrations, accelerated registrations, individual accelerated registrations, day registrations and online registrations.

While registering participants, it is important that certain tests are executed by the application. During the registration process ReCreateX tests seven criteria: Is the customer already registered for this activity? Are there still free places? Does the customer have the required age? Has the ultimate registration date expired yet? Is the customer already registered for another activity that takes place at the same time? Does the customer dispose of the correct membership? Does the customer have the correct status? (black list, bad payer, …)

HIGHLIGHTS

- The view of the back office user differs from the view of the person who registers.

- Activities can be created in the back office of ReCreateX. It is possible to define which fields are obligatory.

- A simple calendar planner allows to easily and rapidly create repetitive activities, optionally linked to exclusion days and/or an exclusion calendar.

- Activities can easily be copied, as well as the participants already registered.

- Financial data can be linked to each activity. ReCreateX can in fact be linked to some 50 different accounting software packages.

- Divergent VAT percentages per participant are possible. Moreover, it is possible to define whether activities are tax deductible or not.

- If certain activities are full, it is possible to put participants on the waiting list.

- Participants can register using a participant badge, a membership pass or barcode card that is scanned if they participate to an activity.

- A participant is able to cancel his/her registration. ReCreateX provides for extensive cancellation follow-up allowing to specify the cancellation reason and to charge, if required, cancellation costs.

- Each activity can hold options. In case of a course, it is for example possible to provide for a manual. Bus transport, after-school child care or a drink can be optional for a youth activity. These optional articles can be added per session or for all sessions at once during registration.

- It is possible to link the Registrations module to the Facility bookings module of ReCreateX in order to book the sports hall, youth centre or other accommodation that is linked to the activity.

- An extensive offer of standard reports is available: attendance lists, health care documents, fiscal certificates, registration certificates, participants lists etc.
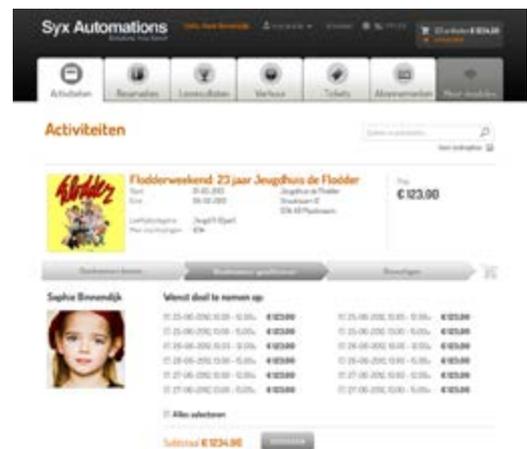
ONLINE REGISTRATIONS

Allowing participants to register online requires an exceptionally intuitive way of working. The website has to be accessible to a very varied audience. The graphic design is extremely important and has to be clear and user-friendly.

Webservices are available for all ReCreateX modules and allow external web developers to communicate with ReCreateX. These webservices are also available for registrations. In 2012, Syx Automations developed a brand-new, user-friendly and intuitive GUI (graphical user interface) on the basis of the already updated webservices. The back office module is entirely linked to the internet site. The link is fully live in order to avoid double registrations.

The new website disposes of a queuing system allowing to buffer online website visitors.

Dependent on the server capacity and band width, the number of simultaneous website visitors on CMS level can be set up. You can do so in the back office.

ABOUT SYX AUTOMATIONS

Syx Automations, with headquarters in Ypres (BE) and offices in Nijkerk (NL) and London (UK) is active in the field of software and automation solutions for the leisure market.

For 25 years already, Syx Automations has been a valued ICT company with over 70 professional employees. Innovative software development by the subsidiary SyDelSoft® and continuous customer awareness lead to progressive solutions aimed at the leisure market. Syx Automations focuses on total projects based on the ReCreateX software platform, developed in-house for public recreation services, swimming pools, museums, theatres and recreation parks. Other core competences of SA include IT services, access control systems and our own building management system.